



ILLINOIS STATE POLICE NEWS RELEASE

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ILLINOIS STATE POLICE ANNOUNCE EMAIL AND TEXT OPTIONS FOR FOID CARD AND CCL CORRESPONDENCE

Springfield, IL – The Illinois State Police (ISP) Firearms Services Bureau (FSB) announces the option for customers to receive correspondence regarding their FOID cards and CCLs from the ISP by email and/or text message instead of by letter through the United States Postal Service (USPS).

“The Illinois State Police Firearms Services Bureau is working diligently to ensure the statutory changes to the FOID Act will benefit the people of Illinois,” stated ISP Director Brendan F. Kelly. “This opt out option will make it easier and quicker for the public to receive notifications regarding their FOID card and/or CCL,” concluded Kelly.

If an individual would prefer to receive correspondence from the ISP FSB by email and/or text message instead of by letter through the USPS, they can sign up online at the ISP FSB portal at www.ispfsb.com.

New Public Web Users (PWU)

If someone has not yet set up an online account, they should create an account by going to the ISP Firearm Services Bureau FOID/CCL Dashboard at www.ispfsb.com, clicking **Enter** in the FOID CARD or CCL box to establish a new Public Web User (PWU) and creating a User ID and password.

ILLINOIS STATE POLICE
Firearm Services Bureau

Applicant Portal

FIREARMS SERVICES BUREAU

Have a question? Click [here](#) to see answers to our most commonly received questions.

FOID CARD

The Firearm Owner's Identification (FOID) Card identifies a person as eligible to possess/acquire firearms and firearm ammunition as part of a public safety initiative in the State of Illinois.

[Enter](#) [Learn More](#)

CONCEALED CARRY LICENSE (CCL)

To carry a concealed firearm in the State of Illinois, state law requires an Illinois Concealed Carry License.

[Enter](#) [Learn More](#)

- Home
- Firearm/Ammunition Transfers
- Frequently Asked Questions
- Helpful Documents
- Links and Resources
- Privacy
- Terms
- Contact Us
- Illinois State Police

ADD ONE/ISP FSB OPT OUT OPTION

RETURNING APPLICANTS OR LICENSEES SIGN IN

SECURE SIGN IN

User Id or E-Mail Address

Password

Last Name

Date of Birth

mm/dd/yyyy

By clicking the Sign In button below, you agree to our Terms of Use.

Sign In Forgot Password Lookup Username

NEW USER?

Register Now

After setting up the PWU, a user simply selects, “Yes” when they see the question, “Would you like to opt out of First-Class Mail...”

Existing Public Web Users (PWU)

If an individual already has a PWU, they need only login to their dashboard at <https://www.ispfsb.com> and click on “MyProfile.”

TESTSUBJECT

Create [REDACTED]

Logoff

Dashboard

My Profile

Privacy

Terms

Contact Us

Illinois State Police

DASHBOARD

Have a question? Click here to see answers to

APPLICATION SUMMARY

CARL J [REDACTED]

SANGAMON County

FIREARM OWNER'S ID CARD

Status

Once there, the individual simply ensures they have a phone number and/or email address entered in the spaces provided, then selects “Yes” at the bottom of the page where it asks if an individual would like to opt out of First-Class Mail communication. Then click, “Save.”

Photos - Opt Out My Profile.png

MY PROFILE

Details Update License Renew Renewed Recruit Security Settings

Phone Notification Settings **Completed**

This phone number can be used to validate your account by text messages. If you do not wish to receive text messages at this number please mark Receive Text Messages as No.

Phone Number 217 [REDACTED] Receive Text Messages? Yes No

Update Email

Email Notification Settings **Completed**

Email [REDACTED]@ILLINOIS.GOV

First Class Mail Preferences

Would you like to opt-out of First Class Mail communication and receive notifications regarding your account electronically through e-mail and/or your confirmed phone number about?

Yes No

Save

ADD TWO/ISP FSB OPT OUT OPTION

The new option for correspondence was provided for by Public Act 102-0237, signed into law on August 2, 2021, and was effective January 1, 2022. The relevant section states:

“A person subject to this Act may notify the Illinois State Police upon application or at any time thereafter that he or she would like to receive correspondence from the Illinois State Police via email or text message and may opt out of first-class mail. Such correspondence may include notification of the status of a person’s application, suspension, revocation, appeal, and other notifications concerning his or her Firearm Owner’s Identification Card (or, in the case of section 66/10.6, concealed carry license). A person may request email or text message, or both. Any person selecting email or text message alerts must have either or both the person's email or cellular phone number on file with the Illinois State Police.” - (430 ILCS 65/7.5 new) (430 ILCS 66/10.6 new)

Additionally, [FOID](#) Card and [CCL](#) frequently asked questions can be found on the ISP webpage. The public can contact ISP FSB regarding the Firearm Owners Identification Card Act or the Firearm Concealed Carry Act at (217) 782-7980 or by email at ISP.AskFOIDandCCL@illinois.gov.

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